ESSENTIAL Checklist to Process FPL Bills

- 1. Copy of Driver's License or Passport (photo ID)
- 2. Copy of Social Security Card
- 3. Copy of Social Security Benefit letter (current year)
- 4. Copy of any other income statements-pensions, etc.
- 5. Copy of current FPL bill or your FPL account #
- 6. IF The BILL IS NOT IN YOUR NAME, you must provide a lease or other documentation that proves you reside at the address.
- 7. THE identity and wage information is required for **EVERY** person living in the household. **If a child without an ID resides in the household, a birth certificate is required.**
- 8. If you make less than 50% of the State Medium Income (\$15,294 for one person or \$20,000 for 2 people) you will need to complete paperwork illustrating how you pay your monthly expenses.
- 9. If you are on SNAP, bring your SNAP benefit letter

FPL APPOINTMENTS are only possible when the bill is past due.

We do not keep files stored at the Kane Center, they are stored offsite, so we will need the above information every time.

Navigator Office 772-223-7856